

GRIMM

HOST

As the first point of contact for guests at Grimm, our front of house team members act as ambassadors for our brand. The success of the taproom hinges on the efficient performance and exacting conscientiousness on the parts of our whole FOH team.

Candidates for the position of host should display a professional and positive demeanor, exceptional people skills, great time management, a proactive attitude, and a perceptive awareness of people and the environment.

Essential Duties:

- Graciously greet everyone who walks through the front door
- Manage our Resy waitlist--enter all walk-ins into system, manage waitlist, provide guests with accurate wait time estimates during busy periods
- Fulfill health & safety requirements related to COVID-19 before seating guests (temperature checks, contact tracing information)
- Educate guests on house protocols
- Bus & clean tables when appropriate
- Address guest questions/needs in a positive, professional & timely manner
- Maintain cleanliness of check-in station

Requirements:

- Previous experience in a fast-paced, high-volume bar/restaurant
- Passion for exceptional service
- Attention to detail
- Ability to communicate effectively with customers, staff & management
- Patience and a positive attitude--the ability to thoughtfully tell customers "No" and "Yes"
- Resy or other reservation system experience is a big plus
- Interest in craft beer and being a proactive member of the Grimm team
- Night & weekend flexibility
- Ability to stand on your feet for long hours

Competitive hourly wage based on experience

Grimm Artisanal Ales is an Equal Opportunity Employer and considers applicants without regard to race, color, religion, gender, national origin, age, disability, sexual orientation, gender identity, genetic information, pregnancy, military status or any other category protected by law. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation and training.

Grimm Artisanal Ales expressly prohibits any form of workplace harassment based on race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, or veteran status. Improper interference with the ability of Grimm's employees to perform their job duties may result in discipline up to and including discharge.